

Employee Specification – Trade Cash and Carry Sales Assistant

Attributes	Essential	Assessed via:	Desirable	Assessed via:
Experience	Working with customers	CV/Covering Letter/Interview	Working as part of a team	CV/Covering Letter/Interview
			Working in horticulture	CV/Covering Letter/Interview
			Working with Electronic Point of Sale (EPOS)	CV/Covering Letter/Interview
Qualifications			UK driving licence	Interview
Skills and abilities	Literacy skills, with an ability to read and understand English	CV/Covering Letter	Attention to detail	Interview
	Basic numeracy skills to check plant numbers, handle money and prepare quotes.	CV/Covering Letter/Interview	Team player	CV/Covering Letter/Interview
	Effective organisational skills to manage multiple tasks in a fast-paced environment	CV/Covering Letter/Interview	Ability to effectively manage customer issues	Interview
	Ability to use IT systems such as Microsoft Office	CV/Covering Letter/Interview		
	Communication skills to liaise with customers and colleagues	Interview		
	Interpersonal skills to develop good working relationships with customers and colleagues	Interview		
	Ability to work on own initiative	Interview		

Attributes	Essential	Assessed via:	Desirable	Assessed via:
Knowledge	Awareness of equality issues	Interview	Basic plant knowledge	CV/Covering Letter/Interview
			Basic awareness of Health and Safety in relation to the job	Interview
Others	Able to work additional hours as necessary and you will be required to participate in a Saturday working rota	Interview	Motivated to succeed in a sales environment	Covering Letter/Interview
	This is a physical job which will include lifting and bending	Interview		
	This job involves working outside in all weathers	Interview		

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